

The introduction to IP phone service from Teliacom Ltd.

Teliacom IP phone service:

Teliacom Ltd. is the authorized reseller of Beijing Communication Corporation (BCC, The former Beijing Telecom.). We cooperate with first level telecom operators in Beijing to provide the first class service in Beijing area.

Features of our system and service platform:

- Our system uses truck line uplink to the PSTN network of Beijing Communication Corporation (BCC). As no mid-level operators are involved in the calling route, the communication quality is not affected. Comparing to other IP phone service providers, we eliminated echo, trembling, and connection failure problems and providing direct line like, high voice quality connection service.
- Any international or domestic calls can be made through our plat form; the call receiver can be any lined phones or mobile users. International and domestic fax calling is working as usual. The long distance IP phone charging rates are following the BCC calling rates, customers can save up to 60% cost on LD calls.
- Callings made from our plat form can display the caller ID on the target phone, but the IP LD call service number will not be displayed as a confusing prefix.
- We provide detailed billings that list all calls made. Our customer can easily check through their LD call activity and control the cost or split the bill.
- Our system also provide the caller roaming function, while our customer applied this service, they can make a LD call from any one lined phone or cell phone within Beijing. By dialing our IP calling service number and entering the pass code, they can use our IP phone service as from their own home or office.
- One user account can support multiple pass codes; the billing list can display a sorted summary of charges that called from each different pass codes.
- User has the flexibility of choosing direct dialing or 2nd dialing upon his or her own needs or convenience.

Service charge standard:

Domestic calls, (calls across nation in between cities): **0.30** Yuan per minute.

International calls: to The United States, Canada (including Alaska and Hawaii): **2.40** Yuan per minute.

International calls: to British, France, Italy, Germany, Singapore, South Korea, Japan, Australia, New Zealand, Malaysia, Indonesia, Philippine, Thailand: **3.60** Yuan per minute.

International calls to other countries: **4.60** Yuan per minute.

LD calls to Hong Kong, Marko, and Taiwan: **1.50** Yuan per minute.

Traditional long distance call service charge standard:

Domestic calls: **0.70** Yuan per minute (0.07 Yuan per 6 seconds)

International calls: **8.00** Yuan per minute (0.80 Yuan per 6 seconds)

LD calls to Hong Kong, Marko, and Taiwan: **2.00** Yuan per minute (0.20 Yuan per 6 seconds)

Service covered areas:

All the BCC PSTN lined phone covered areas in Beijing are covered by our service either.

User operation:

1. With the auto dial box installed, user just pick up the phone and dial as usual, all the process of calling is like before with the traditional long distance service.
2. Without the auto dial box installed, user can choose:
 - Direct dialing: user dial 964451 as the service number and then the long distance number right after it and plus # as ending, no pause in between.
 - 2nd dialing: user dial 964455/8, then waiting for the 2nd dial tone, then dial in the pass code then dial the long distance number and plus # as ending, caller roaming function can be enabled in this method.

To open an account with us:

Our customer needs to fill in a service application form and sign it, and then our marketing dept will complete the following process.

Our company will enable the IP phone for our customer within 2 working days, if the auto dial box is required, our company will provide free installation.

Payment:

Our customer needs to pay the IP phone service fee in a monthly payment manner, all payments can be transferred via customer's bank account or we can also send people to get the cheque every month. Customer's local telephone service fee will be paid as usual to the local telephone service provide.

Customer connection configuration:

1. For small business or home users, the auto dial box can be installed in front of the user's telephone set.
2. For medium sized companies or hotels, the auto dial box can be installed in front of the user's local PBX.
3. For large sized companies or bigger hotels, we can provide leased line connection.

Notice:

The service charge standard for IP phone as listed above is a guideline price for most operators, which is settled by Beijing Telecommunication Local Administration Office. But, some other operators can provide a discount based on this price to attract more customers.

Teliacom, while providing the top quality service, we give a 10% discount from the common guideline even to our new users. That means our customers can save 10% extra from their lowered monthly payment.

And, for bigger customers, we can provide a 15% discount on the contract basis, so come and apply to Teliacom, enjoy our quality service and save your money in your business!